

The Path to Innovation

Technology, Services and Support for the Advancement of Business

With more than 15 years of experience and a team of technical experts, we deliver comprehensive services to help you harness the full potential of your design technology, enabling you to gain a real competitive advantage on the path to innovation.

Software Solutions

Not Just Any Solution. The Right Solution.

Long before we recommend a software solution for your business, we go to great lengths to learn about your requirements, design process, personnel and workflow. Only with this kind of thorough understanding can we create the ideal software solution specific to your business goals and design needs. Through better utilization of technology, we can help you capitalize on the return of your technology investment.

Professional Services

Ensure a Successful Implementation. Optimize Your Workflow. Work Smarter, Not Harder

We offer comprehensive professional services to help you successfully implement your software, seamlessly integrate it into your operations and optimize your end-to-end design processes. These services include:

- ▶ Consulting Services
- ▶ Data Management
- ▶ Implementation Services
- ▶ Process Automation
- ▶ Software Development
- ▶ Facilities Management

AIM Assured Implementation Methodology AIM Implementation Methodology



All of our service engagements are based on an assured implementation methodology that helps mitigate risk and ensures accurate project deadlines, predictable workloads, accurate budgets, high adoption rates and adequate user training.

Software Solutions

- Architectural solutions
- Mechanical solutions
- Civil solutions
- Data management
- Cloud solutions
- Simulation solutions

Professional Services

- Consulting Services
- Data Management
- Implementation Services
- Process Automation
- Software Development

Self-Paced eLearning and Training

- In-Person Classes
- Live Online Training
- Private and Dedicated Training
- Flexible Support options
- ProductivityNOW eLearning

Training

Maximize Your Most Valuable Asset, Your People.

As one of the largest Autodesk Authorized Training Center partners in Australia, our award-winning professional development programs are the most comprehensive and flexible in the industry. Every program is taught by highly skilled professionals with a combination of real-world experience and product expertise.

Our complete targeted learning methodology, Strategic Technical Education Pathways (STEPS), increases on-the-job productivity by identifying and addressing specific skill gaps inherent in traditional training programs. Programs are offered in the classroom, live online, or on demand. Private and dedicated classes are also available.

ProductivityNOW eLearning

Subscription based access to online self-paced courses, proficiency assessment quizzes and practice exercises. Accessible through the Redstack Client Portal, you have 24/7/365 access to a range of eLearning tools that allow you to learn at your own pace. These tools include:

- ▶ eLearning content based on Autodesk Official Training Guides
- ▶ eCourseware for Building, Architecture, Civil and Manufacturing industries
- ▶ Supporting examples, explanations, procedures and illustrations
- ▶ Videos embedded in the courseware with insight from our instructors
- ▶ User quizzes to help track your proficiency with the software
- ▶ Search content by topic, module or feature
- ▶ Practice and drawing files to reinforce the learning content
- ▶ Activity and usage reporting
- ▶ Ability to highlight, bookmark and take notes
- ▶ Activity and usage reporting

Support

Answers When You Need Them. How You Need Them.

Our comprehensive and flexible range of support solutions offer access to online, live or telephone support and eLearning tools with the following features:

- ▶ 24/7 access to our online support portal
- ▶ Live telephone access to experts
- ▶ Remote desktop support
- ▶ Searchable common solutions
- ▶ eCourseware

The Training Principle

Is technical training worth the investment?

Did you know that the learning curve on new software can have an initial net loss in productivity of up to 25 percent? Urgent deadlines won't wait while you try to learn important features of your new software.

The right technical training can help you realize a higher return on your investment, right away. You will reduce the time spent learning and reach a higher level of productivity that self-taught users may never reach.

Key Facts:

- **In-house training costs almost 75% more than outsourced training**
- **Just a 2% increase in productivity has been shown to net a 100% ROI in outsourced, expert-led training**
- **Companies that invest in employee training experience substantially higher income and gross profit margins**
- **Professional development enhances employee retention**

Who is Redstack?

Redstack (formerly IMAGINiT Technologies) is a leading provider of design technology and services to engineering and architecture professionals. With over 15 years of local experience, we provide the expertise, training and support to help companies realise the full power of their design technology. We partner with the world's leading technology providers such as Autodesk, SAP, IMAGINiT Technologies and RAND Worldwide to provide local service with the support of global resources.