

TARWIN LOWER & DISTRICT DRIVING SCHOOL

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Dear Valued Customer,

Thank you for choosing Tarwin Lower & District Driving School for your driver training needs, we assure you will not be disappointed with our service, experience and knowledge of the driver training industry.

With over 40 years driving experience. With cars, heavy vehicles and motor bikes.

General Information.

Our Priority at TL&DDS is to ensure that you become safe, efficient and confident drivers on the road, while enjoying the learning experience along the way. Our Instructor will provide you with a friendly and courteous instructor who is a qualified instructor. TL&DDS will teach you to enjoy driving and accomplish your goal of obtaining your licence.

Our instructor will guide you through all aspects of your driver education. TL&DDS will ensure that all information presented to you is practical and easy to understand. we will work together to guide you through the VicRoads Testing Criteria, Low Speed Manoeuvring and Reverse Parking and all aspects of car control, that you need for your licence Test.

Our Instructor will be covering the following area's from home base, Tarwin Lower, Venus bay, Fish Creek, Foster, Meeniyah, Koonwarra, Leongatha, Inverloch, Cape Patterson and Wonthaggi, will travel to outlying area's for a small fee to cover fuel costs.

Our Instructor can offer Melbourne CBD drive for students entering University with 100+ hours , carrying out hook turns, driving with trams and getting use to city traffic/tunnels/freeway training.

Our Instructor can offer pickup/drop off at school, work and home.

Our Instructor will be covering the following training on, Night/Wet/Highway/reverse parking/3 point turn/roundabouts/mirrors/signals/car control/braking/road rules and dirt road training.

Tarwin Lower & District Driving School. Terms and Conditions.

Cancellation of Lesson.

Unless prior arrangement has been made, if for some reason you need to cancel a scheduled lesson or change a double lesson to a single, you must provide TL&DDS with a 24 hours or more notice (1 working day), or the full price of the lesson will need to be paid or 48 hours or more notice (2 Days) or full price for the licence test will need to be paid
Payment for cancelled lesson or licence test must be paid by the next appointment.
Cancellations can be made by SMS, email, voicemail or contacting TL&DDS by phone.
IF YOU DO NOT RECEIVE CONFIRMATION OF YOUR CANCELLATION TRY AGAIN.

Payment of Services.

We accept payment by cash or EFTOS only, Sorry no cheques or money orders accepted.
If you are paying by cash and do not have the funds at the start of the lesson and need to go to a ATM to get the cash out, please inform the instructor at the start of the lesson, as that time will be deducted from the your lesson, as we have a schedule to keep to be able to get to our next student on time.

CHANGES TO A SCHEDULED LESSON.

Any customer needing to change a lesson may do so with 24 hours notice or changing their licence test may do so with 48 hours notice, you will not incur any charges. Last minute cancellation will incur charges. (See Cancellation of Lessons.)

Changes made to Pickup/Drop off Arrangements.

If you require TL&DDS to pick you up/drop you off from a different location than what has been arranged, than 24 hours notice is required so as I can arrange the pick up/ drop off to not interfere with the instructor being late for his next appointment or I will have to cut your lesson short, so as my travelling time to get to my next lesson is on time

Please consider this!

We ask that all students allow TL&DDS a 15 minute buffer to arrive to any scheduled lesson. TL&DDS aims to arrive on time for every lesson, how ever our business does experience delays from its students, VicRoads, Roadworks, Accidents ,Traffic and Road closures etc. Contact will

be made by TL&DDS or your instructor should there be more 15 minutes late. In this situation should you be unable to attend your driving lesson, TL&DDS will reschedule your lesson.

Should you have any questions regarding the terms and conditions please do not hesitate to contact TLDDS or your driving instructor.

Once again I would like to thank you for contacting

Tarwin Lower & District Driving School.

Regards. Anthony Horoba.