



Your Trusted Technology & System Integration Partner

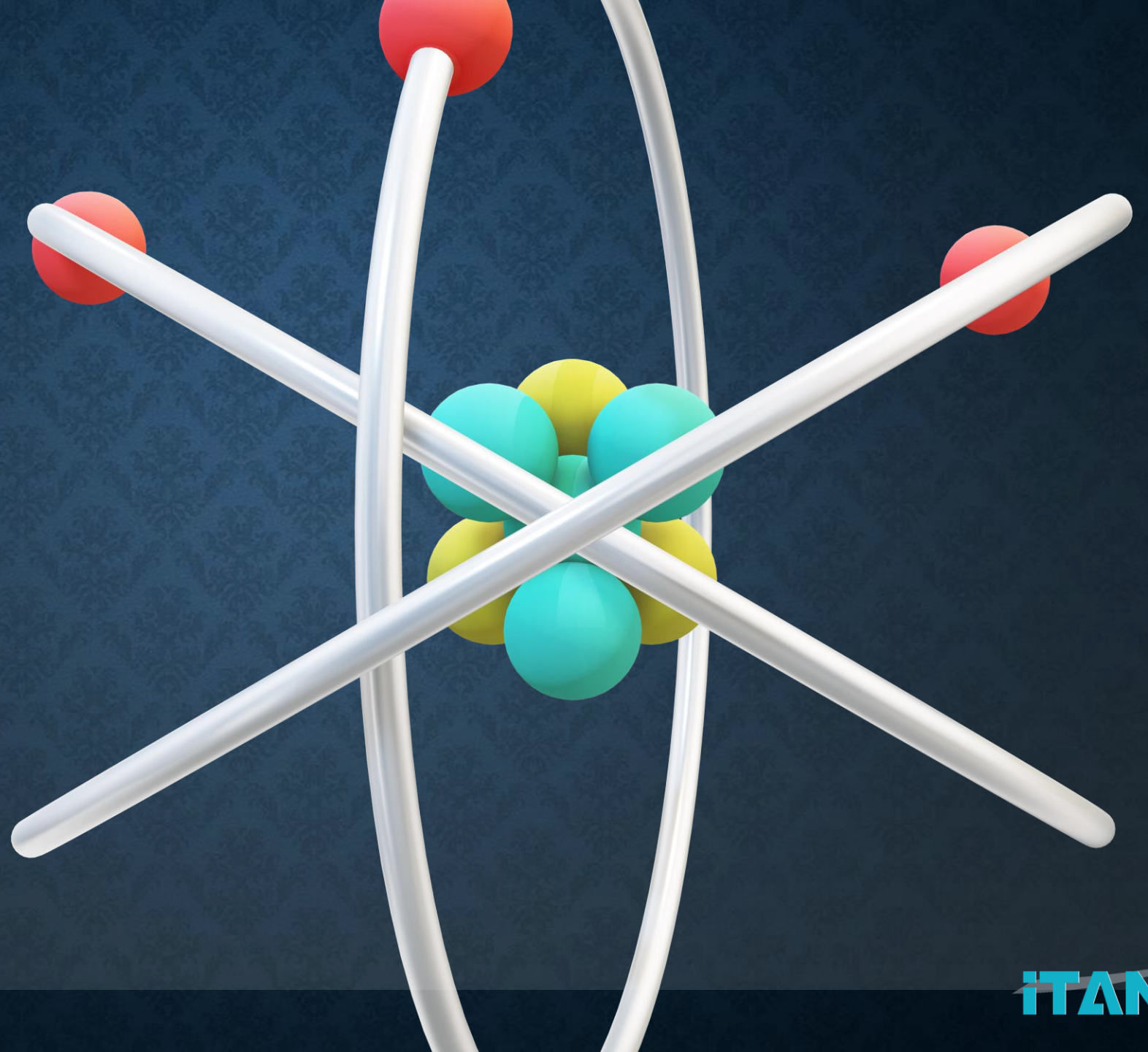
Who We Are?

A fast-growing consulting, application and digital transformation company, ITANZ offers an array of integrated services combining industry-leading technology with deep subject matter expertise.

Our Values & Mission

We value integrity, honesty and candor as well as teamwork, tireless effort and good intentions – in our people and in our clients, partners and associates.

We strive to continually develop high quality, high-performing solutions that solve practical business problems and are easy and cost-effective to use.



Global Reach & Presence

iTANZ Group Pty Ltd

- Infotech ANZ Pty Ltd (Australia)
- Infotech ANZ Pty Ltd (New Zealand)
- Integration Xperts Pty Ltd (Australia)
- iTANZ Technology Pvt Ltd (Pakistan)
- AEZ Digital Pty Ltd (KSA & ME)

Capability Overview



Key Customers



การไฟฟ้านครหลวง
Metropolitan Electricity Authority



MORNINGTON
PENINSULA
Shire



Cross Technology Customers

Financial Services Industry

Logistics & Distribution

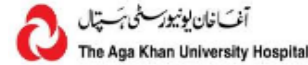
Manufacturing

Telecom, ISP & Corporate Services

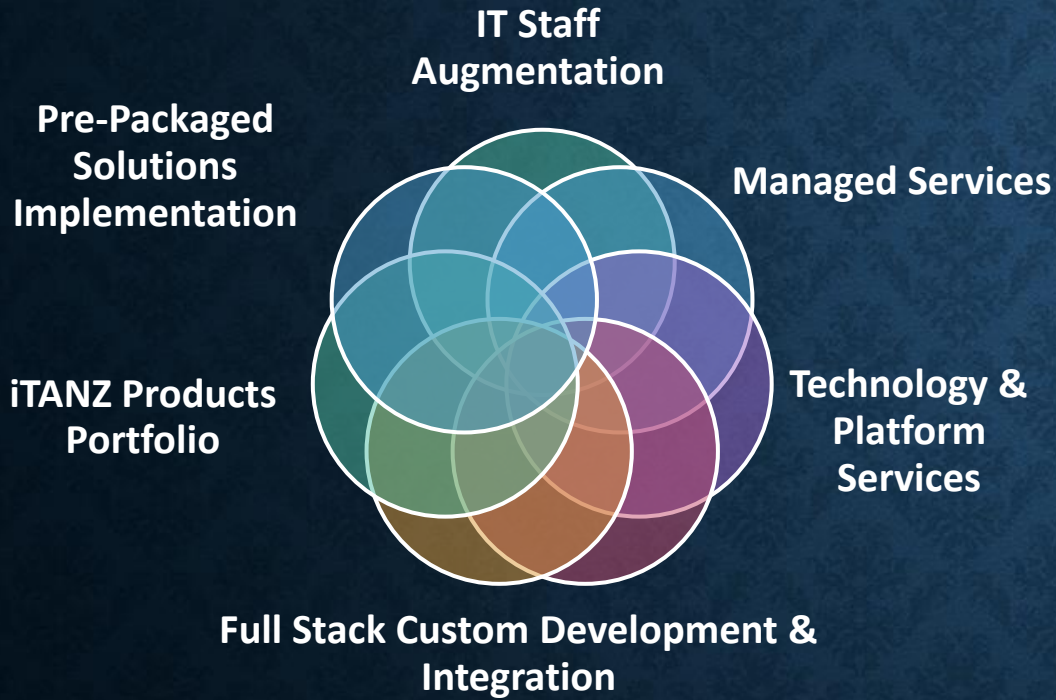
Healthcare & Education

Retail

City Governments & Utilities



Services Portfolio



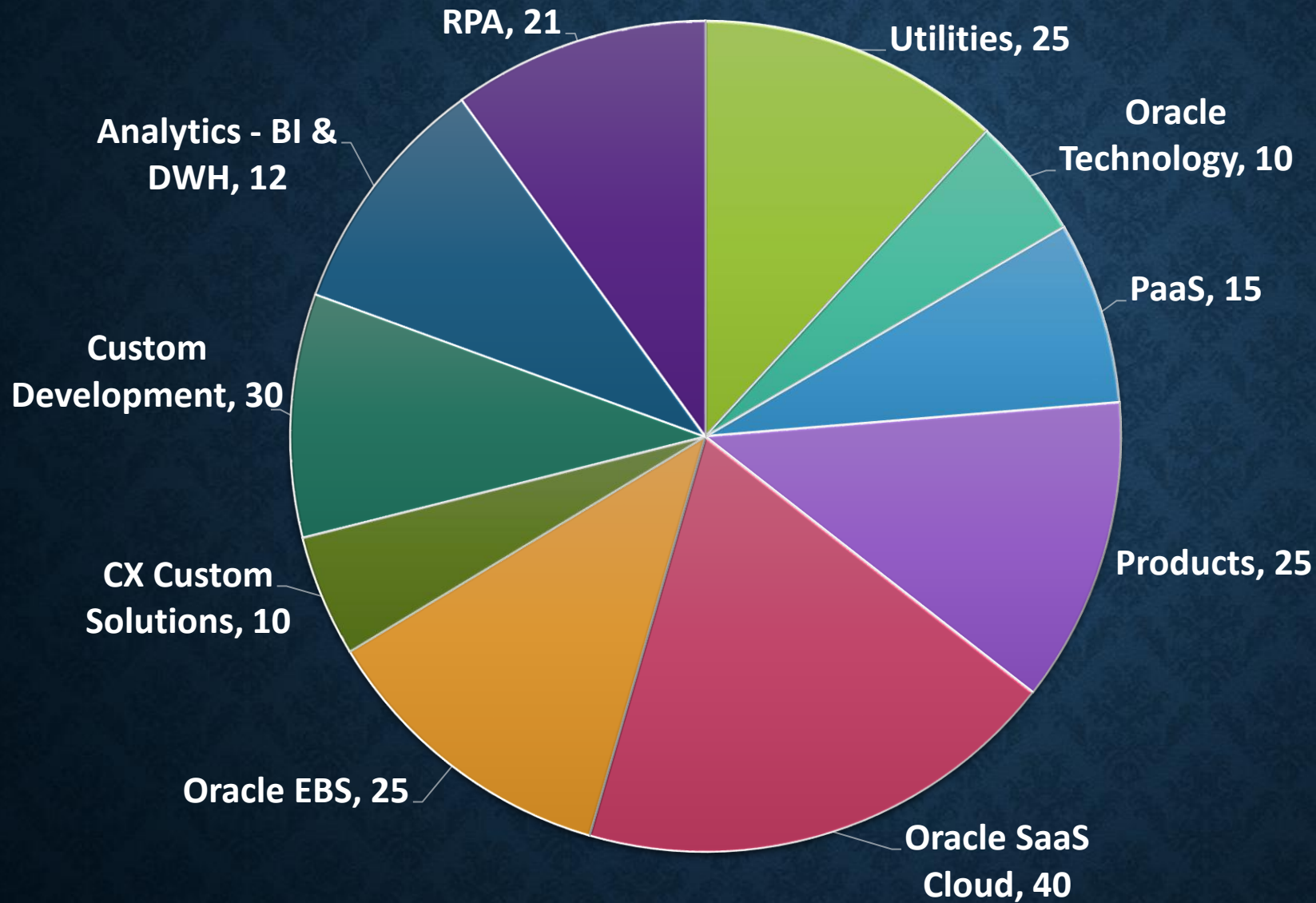
Oracle SaaS Partner of the Year - Pakistan FY'17

Oracle ERP Partner of the Year - SAGE FY'18

Oracle CX Partner of the Year - SAGE FY'18

Most Valuable Partner - ASEAN FY'19





Skilled Domain Experts (150+)

Resource Pool Skillset

- Project Managers
- Software Architects
- BI & Analytics Experts
- Developers
- Technical & Functional Consultants
- Data Migration & Integration Experts
- Cloud & On-Premise Infra Management Professionals

BENEFITS

- Readily Available Pool of Resources
- High Caliber Domain Experts
- Skilled and Experienced Hands-On Resources
- Market Competitive Cost
- Easy Replacement from Pool

Managed Services

- Service Primary Focus (Cloud)
- Helpdesk
- Business Application Support
- Technical System Support
- Service Request Management
- Status Reporting
- Ticket Management



Best in Class with Agility



Fastest Cloud ERP & HCM implementation in KSA (88 days) at DTVC (KFUPM)



Smart Grid Rollout for Metropolitan Electricity Authority, Thailand



First LogFire Implementation in ASEAN for an e-commerce marketplace goto.com.pk



First of its kind implementation in the ANZ sector of Marketing and Sales Cloud, in combination with Autonomous Data Warehouse and Oracle Analytics Cloud



Oracle Cloud's Largest footprint implemented in Multinet (ISP) Finance, Sourcing, Inventory, Projects, EPBCS, Sales Cloud, CPQ



First Industry Specific Implementation for Government Council, by Oracle Partner



Delivery of complex multi agency customer portal for one of the Government Health Services Organization in Victoria, Australia



Fastest Cloud ERP implementation (90 days) in the 2nd largest courier company M&P Logistics



Pre-Packaged Solutions Implementation

Utilities

ERP

Customer
Experience

Business
Intelligence
& Analytics

IOT

UTILITIES



FINANCIALS



CUSTOMER
CARE



ASSET
MANAGEMENT



ADVANCED
METERING



OUTAGE &
DISTRIBUTION
MANAGEMENT



FIELD
SERVICES



AUTOMATED
DEMAND RESPONSE

ENTERPRISE RESOURCE PLANNING (ERP)

Financials
Management

Procurement
& Inventory
Management

Risk
Management
& Compliance

Supply Chain
&
Manufacturing

Project
Portfolio
Management

Human Capital
Management

Corporate
Planning &
Budgeting

CUSTOMER EXPERIENCE



Service
Management



Digital
Assistant



Marketing
Management



Sales
Management

BUSINESS INTELLIGENCE & ANALYTICS

Utilities Analytics

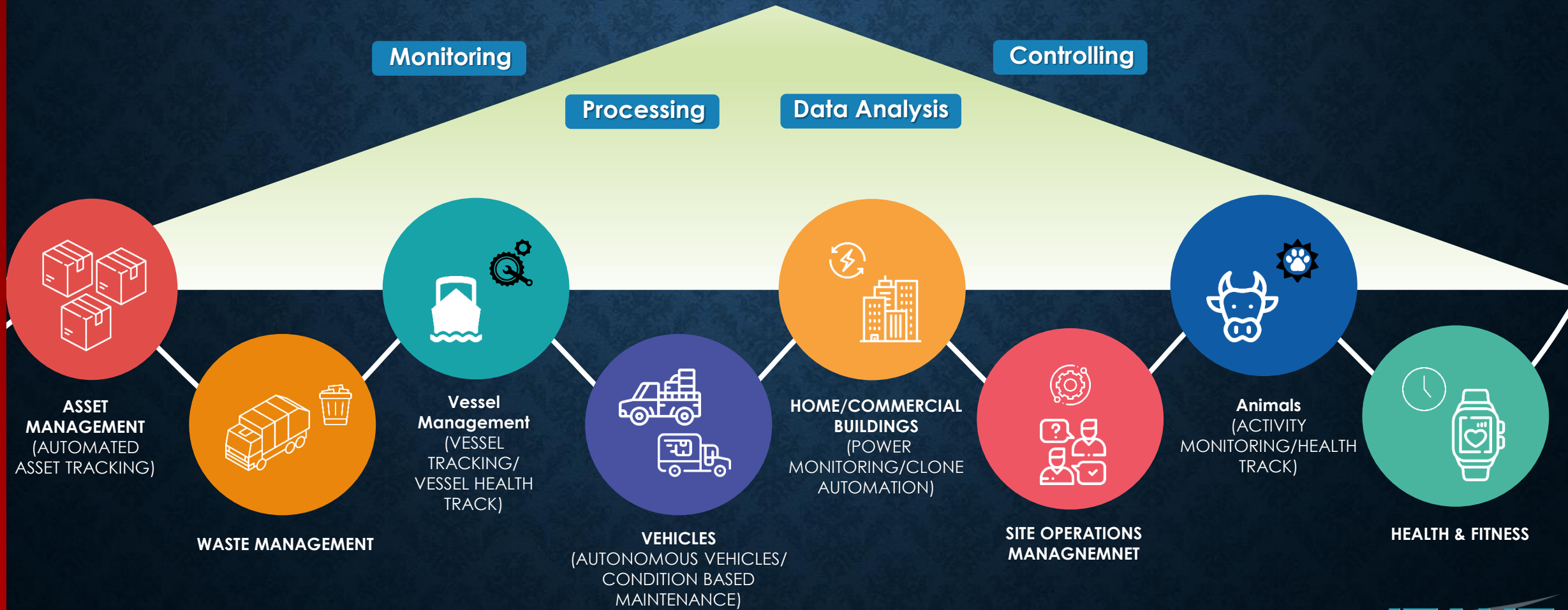
Council Operational Analytics

ERP Operational Reporting

Corporate Strategic & Planning Reporting

CX Operational & Analytical Reports

IOT





ANALYTICS TEAM

BI & DWH

320

Man Years of Experience

Cumulative team experience in **BI & Data Warehousing**, delivering strategic and complex BI and DWH solutions on premise and cloud environments across industries

BI & DWH Team

16

BI & ETL Tools

Microsoft Integration Services, Informatica, Oracle Analytics Cloud, Oracle Business Intelligence 12c, Oracle Fusion Transactional Business Intelligence (OTBI), Microsoft Power BI, IBM Cognos, SAP Crystal Reports, Oracle BI Publisher, Oracle Data Integrator, Oracle Golden Gate, Teradata, Big Data, Datastage

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Business Domains Expertise

FSI & Banks, Government, Telecom, Motor and Travel Insurance, Supply Chain, Manufacturing, Asset Management, Customer Resource Management, Utilities Metering and Billing, Customs and Aviation.



23+ Happy Customers

Ministry of Defense, Atlas Batteries, Soorty Enterprises, Metropolitan Electricity Corporation (Thailand), Mooney Valley City Council (Australia), Exchange for Change (Australia), Wyndham City Council (Australia), Dubai Customs (UAE), GDWS Erbil (Iraq), Pakistan International Airlines, K-Electric, Nama Holding (Oman), PEAW(Oman) ++

Capabilities & Strengths





Designed an Enterprise Data Warehouse that covered business processes for Supply Chain, Ware House Management, Financials and Human Capital Management. Implemented Dashboards and KPIs on OBIEE platform for complex management hierarchies across 3k entities and 25k users

جمارك دبي
DUBAI CUSTOMS



Design, Development and QA of BI Solution for custom Industry using IBM Cognos

City of
Moonee Valley

Exchange
FOR CHANGE

Develop analytics on Oracle Analytics Cloud with Oracle Autonomous Data Warehouse for bespoke Customer Portal that covers Service Management, Collection and Recycling of used materials

Implemented Oracle Business Intelligence Applications (OBIA) for Financials, Procurement and Spend Analytics, Manufacturing and Supply Chain



Implemented Oracle Utilities for Applications (OUA) for MDM, OMS, CCB, WAM, MWM. Extended the standard application in terms of DWH, ETL and analytics for customized requirements

Recent References BI & DWH

Customer	Customer Industry	Project	Tehcnology Stack
Insurance Company KSA*	Financial Services	EDW Green Field Implementation	SQL Server, SSIS, SSRS, Power BI
Insurance Company KSA*	Financial Services	BI Development Services	Power BI
CMPak	Telecom	DWH Managed Services (L1,L2,L3)	Teradata
Vodafone South Africa	Telecom	DWH Enhancement	Teradata
HBL Big Data Implementation	Banking	Big Data Implementation	Cloudera Hadoop Stack
Orange Telecom Ivory Coast	Telecom	DWH Enhancement + BI Services (Fraud Detection)	Talend, Hadoop, Tigergraph
SABIC	Manufacturing	Data Science - Use Case Implementation and Support	DataIKU, Rapidminer, Hadoop



ITANZ PRODUCT PORTFOLIO

Products



COUNCIL PROPERTY MANAGEMENT

**Streamline
your Billing,
Planning &
Control**



COUNCIL ASSET MANAGEMENT

**Leverage your
Whole Asset
Portfolio**



UTILITY BILLING & REVENUE MANAGEMENT

**Boost Revenue
& Customer
Care**



CUSTOMER CARE PORTAL

**Improve
Time to
Market with
Readymade
Self Service
Portal**

Council Property Management (CPM)

CPM provides the insights, processes and tools for accurate decisions and efficient operation, through



Integration of data from all planning, strategic and regulatory sources



A single, real-time 360° view of each customer and revenue stream



Automated alerts of status, change and what your staff needs to do next



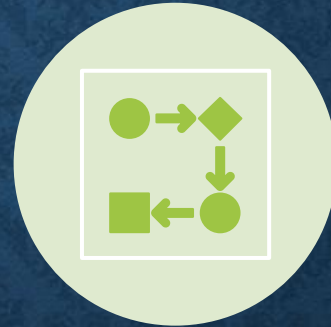
Council-specific analytics and reports for high level overview and essential detail

Council Asset Management

CAM provides the insights, processes and tools for accurate decisions and efficient operation, through



Integration of all asset data sources, including those externally managed



A complete, gap-free record of each asset's life cycle for timely decision-making



Real-time visibility into each asset and your whole asset portfolio for accurate planning



Council-specific analytics and reports with high level summaries and drill-down to details, vital for decision-making.

Utility Billing & Revenue

Utility Billing and Revenue (UBR) is a purpose built solution designed to help CFOs, Financial Controllers, CIOs and IT Managers of providers of power, gas and water.



Automates meter reading
and bill calculations



Automates your
processes and tailor
offers to each customer



Provides real-time, 360°
view of each customer's
contract and payment
history



Provides specific
functionality and
granularity for senior
Finance and IT executives

Customer Self Service Portal



Fast product setup & Quicker time to market



Effective, role-based access and authorization controls



Pre-integrated with Identity Cloud services to provide single sign on capabilities



Effective self registration with approval process flows



Develop & Deploy customer specific functionality in short time



Direct & Secure publishing of Analytics Dashboards to customers without backend access



Seamless integration with any external system with Oracle Integration Cloud

MONEY MARKETS



**Matching
Engine**



**Order
Management
System**



**Broker Back
Office System**



**Market
Surveillance
System**



**Central
Depository
System**



**Clearing &
Settlement
System**

Contact Information

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Contact Us

